

HURRICANE RELIEF RESOURCES

Pinellas County Schools is providing a list of available services as a convenience to our families. However, it does not endorse, support, or recommend any particular service. The school board does not provide funds for these services. If you have any questions or need further assistance, please call your school's social worker.

1. Crisis Cleanup has activated the Hurricane Helene Cleanup Hotline: (844) 965-1386. This is for people who need help cleaning up damage from the Hurricane Helene and connects people with volunteers from local relief organizations, community groups and faith communities who may be able assist with jobs such as mucks outs (cleaning up), trees, tarp, and debris. All services are free, but service is not guaranteed. This hotline will remain open through Friday, Oct. 11, 2024. Please note: This hotline cannot assist with social services such as food, clothing, shelter, insurance, or questions about FEMA registration. Volunteers work free of charge and provide the tools and equipment necessary to complete the work.
2. Disaster Distress Helpline Call or text 1-800-985-5990. The Disaster Distress Helpline (DDH) is the first national hotline dedicated to providing year-round disaster crisis counseling. This toll-free, multilingual, crisis support service is available 24/7 to all residents in the U.S. and its territories who are experiencing emotional distress related to natural or human-caused disasters. Español: Llama o envía un mensaje de texto 1-800-985-5990 presiona "2." For Deaf and Hard of Hearing ASL Callers: To connect directly to an agent in American Sign Language, click the "ASL Now" button below or call 1-800-985-5990 from your videophone. ASL Support is available 24/7. FAQs for ASL NOW users.
3. Federal Emergency Management Agency (FEMA) · Visit the FEMA website for information here. To Register for FEMA Disaster Assistance · Online: <https://www.disasterassistance.gov/> Phone: 800-621-3362, TTY 800-462-7585 FEMA tips on how to find short-term and long-term housing after a disaster can be found here. This information provides referrals to resources. It does not endorse or recommend the resource providers. While every effort is made to maintain current provider information, information may change without notice.
4. Families who receive food stamps and lost their food due to spoilage can apply for replacement: www.Myflfamilies.com/helene
5. Laundry Services: <https://laundrylove.org/> Closest one is in Clearwater: 412 South Missouri Avenue, Clearwater. Laundry Love Contact Karen Owen, laundrylove@holyltrinityclw.org (727) 796-5514, Clothesline Laundromat – 840 49th St N., St. Petersburg, FL 33710 10:00AM – 1:00PM (last wash at 12:30PM) Gulfport Laundry – 1611 58th St. S. Gulfport, FL 33707 10:00AM – 1:00PM (last wash at 12:30PM) Pete's Wash House – 1810 Dr Martin Luther King Jr St. S, St. Petersburg, FL 33705 10:00AM – 1:00PM (last wash at 12:30PM)
6. Reporting Damages · All residents are encouraged to report damages at: www.pinellas.gov/reportdamage

· This survey is for information gathering purposes only and can be used by the County to determine our community's eligibility for storm recovery funding. You must still report any damage to your insurance company or FEMA if applicable.

- If you are a business and have experienced storm-related impacts or loss of income, please report damages to www.floridadisaster.biz/.
- 9-1-1 is for reporting life-threatening emergencies only – not damages or power outages. Report issues such as downed traffic lights, broken traffic signs or other damage to public infrastructure through SeeClickFix at pinellas.gov/SeeClickFix.
- Photograph and list all damaged or lost items, including their age and value where possible. Take photos of how high the water was in the house. After photographing, remove any wet contents as soon as possible to prevent mold.
- Clean and disinfect everything that got wet.
- Contact your insurance agent and file your insurance claim as soon as possible. Learn more at www.pinellas.gov/flood-insurance
- Do not do work on your home that is beyond your limitations, especially with large tree branches.
- Make sure contractors you hire are licensed – unlicensed or fraudulent contractors often target desperate homeowners in the aftermath of hurricanes. Learn more at pinellas.gov/choosing-a-contractor. If you do not have internet access, you can also call the Pinellas County Construction Licensing Board at (727) 582-3100 and choose Option 2 for Licensing to check whether a contractor is licensed.

7. Where to Replace Vital Documents Lost in a Disaster

- Driver's License - Department of Motor Vehicles - <https://www.flhsmv.gov/> Government
- Issued ID - Contact the issuing authority Insurance Policies - Your insurance agent or company
- Military Discharge - Department of Veterans Affairs, Papers 1-800-827-1000 or TDD/TTY 1-800-829-4833
- Passports - <https://travel.state.gov/content/travel/en/passports.html>
- Birth, Death, Marriage and Certificates - Florida - P# (904) 359-6900, ext. 9000
- Social Security or Medicare Cards - 1-800-772-1213 or TDD/TTY 1-800-325-0778
- Credit Cards - The issuing financial institution, as soon as possible
- Titles to Deeds - Records department of the area in which the property is located
- Stocks and Bonds - Issuing company or your broker
- Wills - Your attorney
- Income Tax Record - The IRS center where filed, your accountant or 1-800-829-1040
- Citizenship Papers - Bureau of Citizenship and Immigration Services, 1-800-375-5283
- Mortgage Papers - Lending Institution